

CRAFTMASTER FURNITURE

NEW OWNER WARRANTY

Limited Warranty:

Craftmaster Furniture is warranted to be free of defects in workmanship and materials for ONE YEAR from the original purchase date. Under this warranty, Craftmaster's obligation is limited to repairing or replacing any part or parts, except those not covered by the warranty, found to be defective in material or workmanship upon examination by Craftmaster. Repair labor is covered for a period of ONE YEAR on all warranted items listed below. Cost for packing and shipping, if required, are not covered by this warranty.

Warranty Service:

Claims for service under the warranty must be made through the retail dealer from which the furniture was purchased. To obtain the service for which you are entitled please keep your dated receipt indicating style and fabric description. Excluded in this is furniture sold "as-is", liquidation sales and any defects resulting from misuse of the furniture.

Frame:

Lifetime limited warranty. Craftmaster frames, upholstered in the original fabric and under normal use and conditions, are warranted against manufacturing defects to the original purchaser for the LIFETIME of the product. Industry standard for product lifetime is considered to be 7 years.

Springs:

Craftmaster spring units are warranted against breakage due to defective parts or workmanship for a period of FIVE YEARS from the date of purchase.

Cushions:

Craftmaster cushioning materials are the primary source of comfort you receive from your furniture. Seat cushions are warranted for FIVE YEARS from the date of purchase against loss of resiliency. The loss of resiliency should not be confused with slight softening and flattening of the polyester fiber and foam, that will occur as a result of normal use and aging.

Sleeper Mattresses:

Innerspring mattresses are warranted to be free of defects for FIVE YEARS by the mattress manufacturer. Sleeper mattress covers are excluded from this warranty. If defects appear (under normal use and service) during the first 5 years we will, at our option, repair or replace the mattress at no charge to the original purchaser.

Mechanism:

Swivel rockers, recliners, sleeper mechanism (all metal parts) are warranted to be free of defects for TWO YEARS from the date of original purchase. Power reclining furniture mechanisms are warranted to be free of defects for THREE YEARS from the date of original purchase.

Fabric / Leather:

Upholstery fabrics / leather are warranted against defective material or workmanship for ONE YEAR from the date of purchase under normal care and use. This warranty does NOT COVER FADING, PILLING, SHRINKAGE, OR DAMAGE CAUSED BY HEAVY SOILING OR ABUSE. Due to dye lot variations from fabric suppliers, Craftmaster cannot guarantee dye lot matches unless products are purchased simultaneously. Fabric / leather failure or damage due to chemical treatment or improper cleaning is also excluded from this warranty. See our swatch or contact Craftmaster for the proper fabric cleaning codes. All Revolution fabrics carry an additional 2 year warranty against stains, if cleaned according to "R" cleaning instructions.

USB Ports:

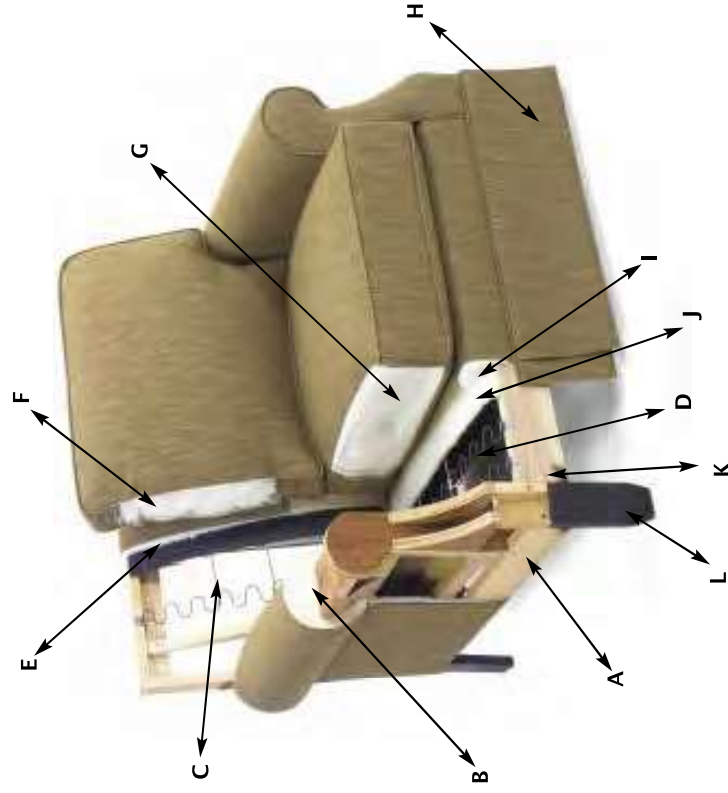
USB Ports and Plugs are warranted to be free of manufactured defects for ONE YEAR from the date of purchase under normal wear and tear.

Important:

To ensure longer wear from your upholstery fabric, be sure to vacuum the seat cushions, inside arms and inside backs on a regular basis (at least once a week is recommended). Animals such as cats and dogs can be extremely abrasive on upholstery fabric and should not be allowed on furniture. Fabric mills will not honor warranties of any type if evidence of animal use is found. Never expose upholstery fabrics / leather to sunlight for any lengthy period of time.

This limited warranty excludes all other expressed or implied warranties.

Craftmaster Frame Construction



A - Frame Consists of 5/4 Inch Hardwood Rails And 7/8 Inch Plywood.

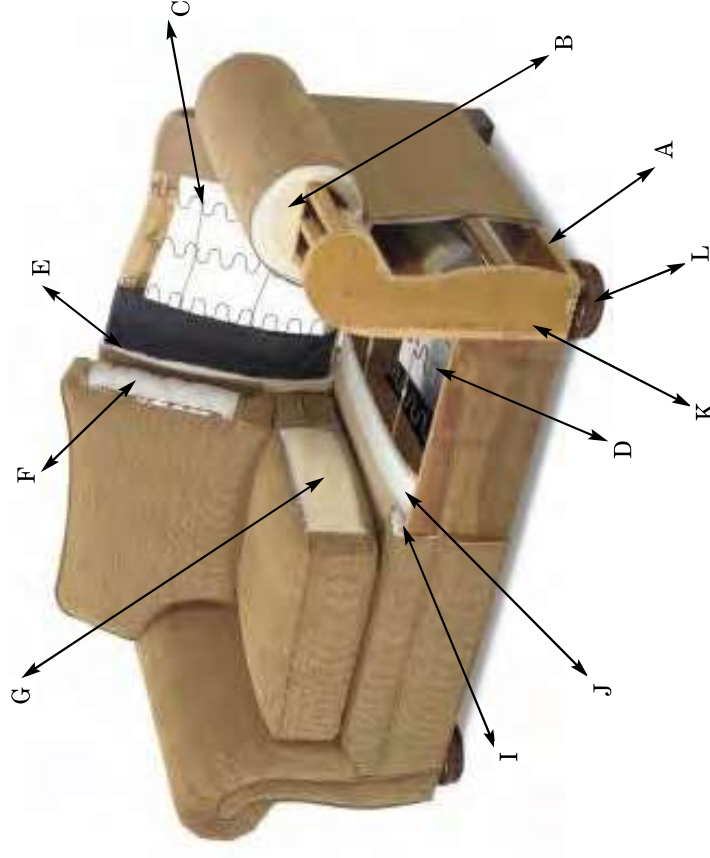
B- Heavily Padded Arms.

C- Tie Wires On Back & Seat Springs For Additional Support.

D- Heavy Gauge Sinuous Springs For Durability And Comfort.

E- Heavily Padded In-Back.

F- 100% Dacron Polyester Fiber Back Cushion Encased In A Sewn Ticking With Separate Compartments To Prevent Fiber Fall Down.



G - 1.8 Density High Resiliency Foam Core With Dacron Fiber Wrapping.

H - Fully Lined Tailored Skirts.

I - Padded Edge Roll.

J - Insulated Seat Pad For Added Comfort.

K - Joints Are Mortise And Tenon Or Double Dowelled, Glued, & Corner Blocked For Durability.

L - Wood Legs On Skirted Frames Are Built Into The Frame For Strength & Durability. Exposed Wood, Decorative Legs Are Securely Mounted To The Base Of The Frame.

*** Actual Frame Construction May Vary By Style Depending On Product Design.

